



# WOMEN IN STEEL

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Client Services Associate Mapes & Sprowl 3 year seniority

#### What has been the best thing about being a woman in the workplace?

Everyone at Mapes is very respectful regardless of gender and that makes work much more enjoyable.

#### "This job has helped me gain a lot of confidence in how I respond to customers."

### What has helped you be successful in the workforce?

Organizational skills are something that has helped me be successful. At Mapes, each person is assigned to different customers, and we handle everything from top to bottom. If you are not organized and know where your clients are on their journey it will make your job more challenging.

### What advice do you have for young women who are looking to pursue a similar career path?

The steel industry can be a lot to take in at first, but the more you handle accounts and work with clients it becomes easier. I would recommend just keeping pushing through. Stay open to learning how to complete duties outside of your own role. Keep good communication with clients and your teams. That is what I've been doing in these short three years.

